

# Student Satisfaction Survey

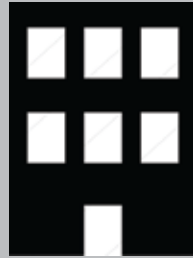
2019 Results



**36,833**

undergraduate  
and graduate  
students invited

## STATS



**50**

departments  
participated



**19%**  
response rate

**6,848**  
total respondents

## WHAT DO STUDENTS HAVE TO SAY



"The staff are very friendly and the center has a caring environment. They pay attention to details that go beyond common undocumented students needs..."

"I like having support and help from my success coach and my peer coach. It's nice to know that there are people in this university that are there to help me..."

"The best thing about AEP is that they are welcoming and supportive of students. Team works well together to make programs run smooth. It's a space that truly resembles a student-centered approach."

## 4 most improved departments

University Events Office

2017 **3.73**  
2019 **4.05**

Undocumented Student Services Ctr

2017 **4.26**  
2019 **4.50**

Student Legal Services

2017 **4.00**  
2019 **4.21**

Academic Enrichment Programs

2017 **3.90**  
2019 **4.09**

## GREAT WORK! - 5 HIGHEST rated departments

**4.3+**

out of 5

Student Success Coaching Program | **4.65**

Chancellor's Associates Scholars Program | **4.55**

Intertribal Resource Center | **4.52**

Undocumented Student Services Center | **4.50**

Women's Center | **4.48**